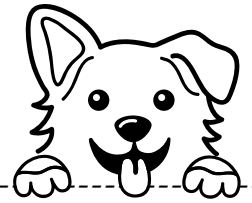




GROOM CLIENT INFORMATION AND AGREEMENT



Client Information

Pet's Name: _____ Pet Species: Dog Cat
Owner's Name: _____ Pet Gender: Male Female
Street Address: _____ Email Address: _____
City, State, Zip: _____ Phone Number: _____

Emergency Contact and Veterinarian Information

Emergency Contact: _____ Emergency Phone: _____
Veterinarian Office: _____ Veterinarian Phone: _____

Contact and Social Media Preferences

Do we have permission to send text updates about your pet's appointment status and/or reminders?

Yes! Please text me when my pet is ready or has an appointment coming up.

No. I prefer a phone call for information about my pet's grooming appointments.

May we post photos of your adorable pet on our social media and/or display them in our lobby?

Yes! I love to see cute photos of my pet enjoying their time at the Parlor.

No. I prefer that my pet's photo is not displayed online or in the lobby.

Parlor Policies and Release of Liability

HEALTH & SAFETY: Your pet's health, comfort, and safety is important to us. Grooming can sometimes reveal a concealed medical condition or aggravate an existing one. This may happen during grooming or after. Please notify us of any current or previous issues so that we can keep an eye out for them. Though accidents are extremely rare when working with animals, they do occur. Grooming equipment is sharp and though we are extra cautious cuts, nicks, scratches, quickening of nails, or other incidents are possible when animals wiggle or move. In the unlikely event that an accident occurs, you will be notified. If we believe the situation is critical and the owner is unavailable, we will seek immediate veterinary care for your pet. Our preferred clinic is Arnold Animal Hospital. Pet owners are responsible for all medical fees and/or veterinary care.

IMMUNIZATIONS: All pets are required to be up to date on Rabies immunization, other vaccines are highly recommended.

FLEA POLICY: We strive for a flea-free environment. If your pet has fleas they will be required to get a flea bath and there will be an additional fee ranging between \$10-\$50 (depending on your dog's size.)

DEMAT POLICY: Matted coats may require shaving your pet. Skin growths trapped in mats may result in nicks, cuts, or abrasions. Heavy matting can trap moisture that may cause mold, fungus, or bacteria to grow and cause itching, redness, abrasions, other irritations or side effects. Heavily matted pets may be charged an additional de-matting fee between \$10-\$20 depending on the severity and extra time involved.

CANCELLATIONS: In the event you need to cancel your appointment please make every effort to give us 24 hours notice. Repeated no-shows or cancellations may result in refusal of service.

By signing below, you acknowledge these policies and give consent for us to seek emergency veterinary care for your pet if necessary:

Owner's Signature: _____

Date: _____